## Patient's Rights



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Free choice of doctor (GP and/or paediatrician). Right to a second medical opinion.



Maintain
clear and fluent
communication with
healthcare personnel.

Receive a decent treatment respecting believes and customs.

Keep the confidentiality of health records and reports. Right of access to health records.



Receive the best healthcare as possible.



to be included in clinical research studies.



Receive moral or spiritual support.

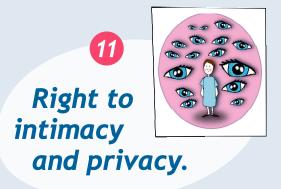


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and thanks.



Right to complete, detailed information before an informed consent is issued.



Right to decide about own health and to have own wishes respected.

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Right to new technologies in health issues.



## Patient's Responsibilities





INFORMATION



Take full care of your health and follow the doctor's recommendations.



Timely and punctual attendance to and service appointments. If attendance is not possible, the cancellation and/or postponement must be informed previously.



Truthfully, clearly and completely report/inform about your health status to the doctor/healthcare professional.

Care for and rational use of resources and facilities.

Treat staff with dignity, respect and courtesy.

Respect both the property of others and the political/rel igious beliefs of other patients and staff.



Fulfil the treatments and instructions provided by health personnel for your physical and psychological psychological well-being.

Comply with the established rules of the institution.

No smoking in health facilities and their surroundings.

Contributing to the care of the environment



Duty of collaboration in public health issues. Citizens will facilitate the development of public health actions and will refrain from conducts that hinders, prevents or falsifies its execution.



Duty of communication. People who know facts, data or circumstances that could constitute a risk or serious danger to the health of the population will make them known to the health authorities.